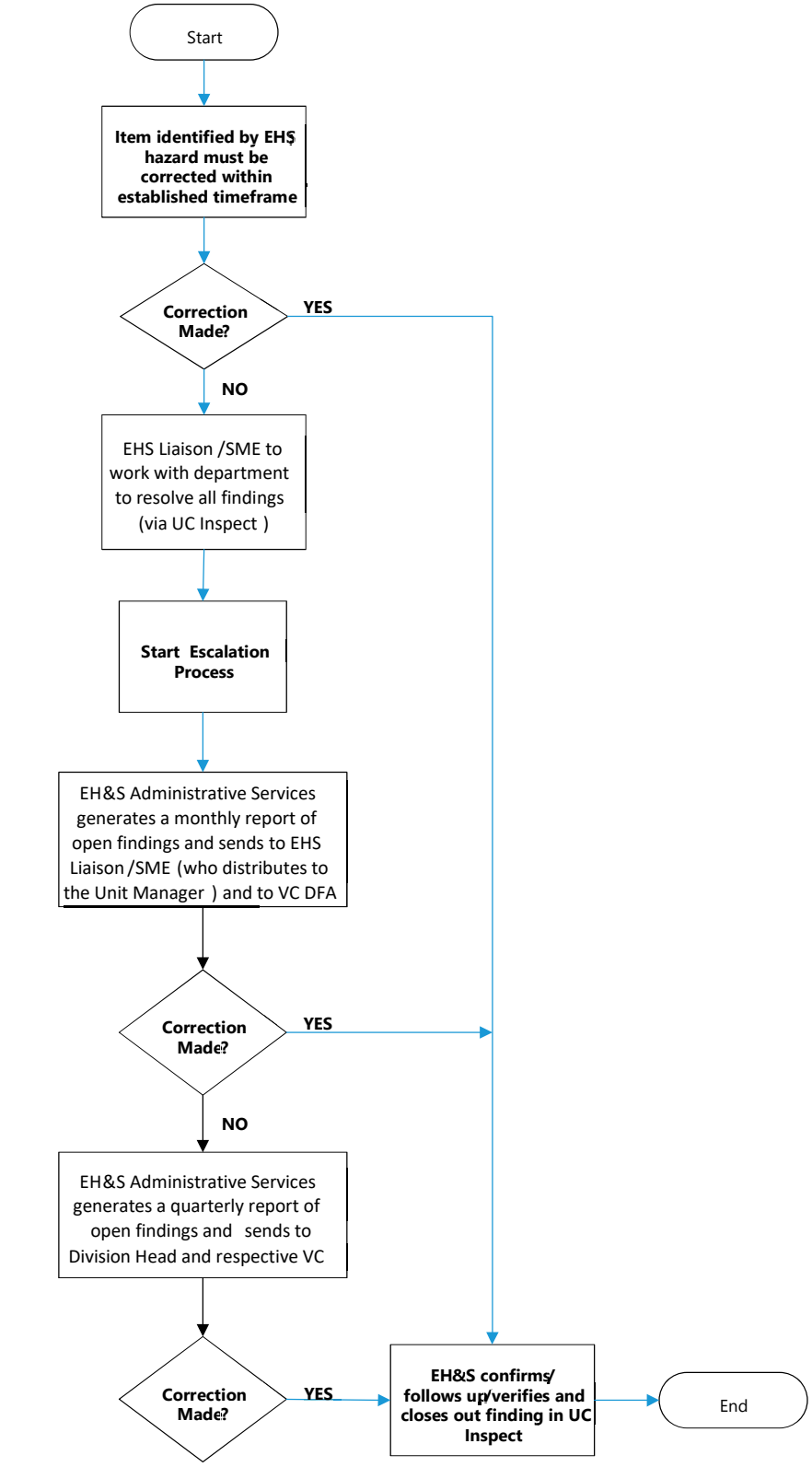
Non-Research Escalation Process

(revised 2/16/21)